



Client Communication Briefing

June 5, 2009

Our office will be closed on Thursday, June 11th and Friday, June 12th for our annual Strategic Planning Session. Financial Service Group is committed to providing our client family with the highest possible levels of service and contentment. As such, we must periodically shift our focus from daily client interaction and satisfaction to intensely focusing upon and discussing opportunities to better meet and exceed the expectations of our clients. Our annual Strategic Planning Session, which will begin on Thursday, June 11th and continue through Friday, June 12th, will provide our team with an invaluable and necessary opportunity to discuss and refine our plan for ensuring that our client family continues to enjoy ever-increasing quality of service and satisfaction. We will reopen for normal business hours of 8:30 a.m. to 4:30 p.m. on Monday, June 15th.